



*The Heart of a
Healthy Community™*

February 29, 2024

Dear Patient,

I hope this letter finds you in good health. The Ambulatory Administration team at Arrowhead Regional Medical Center (ARMC) is writing to inform you about an upcoming change which may affect your health care at our Family Health Centers. The current physician group, Arrowhead Family Medical Group will be leaving, effective May 1, 2024. The new physician group, Vituity is a physician-owned partnership that has comprehensive experience in family medicine. Vituity currently provides services at ARMC's Redlands Family Health Center, the ARMC Emergency Department and several local Federally Qualified Health Centers. It is very important to me as well as Arrowhead Regional Medical Center that you maintain continuous health care. This will be a seamless transition that will not affect the quality of the care you receive in ARMC's Family Health Centers. Patients will remain assigned to the same clinic and will in many cases have the same provider.

I have complete trust that our new Vituity providers will take excellent care of your health.

Next Steps:

- Notify your insurance company if you have any questions pertaining to insurance coverage.
- Call our referral line at 855-422-8029 for guidance on choosing a new doctor if needed.

I am truly grateful to you for entrusting your health to ARMC.

Sincerely,

A handwritten signature in blue ink that reads "Brandy Arthur".

Brandy Arthur, RN, BSN, MBA
ARMC Associate Hospital Administrator
Ambulatory Services

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29 de febrero de 2024

Estimado paciente,

Espero que esta carta te encuentre bien de salud. El equipo de Administración Ambulatoria de Arrowhead Regional Medical Center (ARMC) le escribe para informarle sobre un próximo cambio que puede afectar su atención médica en nuestros Centros de Salud Familiar. El grupo de médicos actual, Arrowhead Family Medical Group, se marchará a partir del 1 de mayo de 2024. El nuevo grupo de médicos, Vituity, es una asociación de propiedad de médicos que tiene una experiencia integral en medicina familiar. Actualmente, Vituity brinda servicios en el Centro de salud familiar Redlands de ARMC, el Departamento de emergencias de ARMC y varios centros de salud locales calificados a nivel federal. Es muy importante para mí y para Arrowhead Regional Medical Center que usted mantenga una atención médica continua. Esta será una transición perfecta que no afectará la calidad de la atención que recibe en los Centros de salud familiar de ARMC. Los pacientes seguirán asignados a la misma clínica y, en muchos casos, tendrán el mismo proveedor.

Tengo total confianza en que nuestros nuevos proveedores de Vituity cuidarán excelentemente su salud.

Próximos pasos:

- Notifique a su compañía de seguros si tiene alguna pregunta relacionada con la cobertura del seguro.
- Llame a nuestra línea de referencia al 855-422-8029 para obtener orientación sobre cómo elegir un nuevo médico si es necesario.

Estoy realmente agradecida por confiar su salud a ARMC.

Atentamente,

A handwritten signature in blue ink that reads "Brandy Arthur".

Brandy Arthur, RN, BSN, MBA
Administrador Asociado del Hospital ARMC
Servicios Ambulatorios

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