SUBJECT: VISITOR LIMITATIONS POLICY

POLICY

Due to the community spread of coronavirus 2019 (COVID-19), considerations must be made for the safety of health facility staff and patients resulting in many health care facilities suspending visitation, except when medically necessary or essential to the care of the patient. The California Department of Public Health (CDPH) and Arrowhead Regional Medical Center (ARMC) recognizes the importance that visitors play in the mental well-being of patients, including pediatric patients, patients in labor and delivery, and patients at end-of-life. ARMC considers visitors an essential part of patient care and recovery.

PROCEDURES

I. Arrowhead Regional Medical Center has adopted CDPH’s recommended visitor guidelines for certain patients to ensure support for their mental health and well-being, while striving to limit the spread of the virus. Of note, rare exceptions may be made in certain specific instances as determined by Hospital Administration. All visitors listed in Sections A, B, C and D below will be allowed one visitor per day (24 hours). If patients prefer more than one visitor, the visitors may rotate on a daily basis.

A. Pediatric Patients

1. Visitors are essential for the mental health of pediatric patients. CDPH recommends that pediatric patients be allowed one support person per day.
2. In the case of prolonged hospitalization (6 days or more), CDPH recommends two designated support persons for pediatric patients, provided that only one visitor is present at a time.
3. In the event that a pediatric patient is at end of life, two support persons may be allowed at the same time.

B. Labor and Delivery Patients

1. The presence of a partner or support person is essential to the mental health of patients who are in labor and delivery. CDPH recommends that one support person be allowed to be present with the patient. This allowance will be per day.
C. **Patients at End-of-Life**

1. Visitors are essential to the mental health of patients who are at end-of-life. For their continued mental health, and well-being, the department recommends that one visitor be allowed to be present with the patient per day.

D. **Patients with Physical, Intellectual, and/or Developmental Disabilities and Patients Cognitive Impairments**

1. The presence of a support person is essential to patients with physical, intellectual, and/or developmental disabilities and patients with cognitive impairments. CDPH recommends that one support person be allowed to be present with the patient when medically necessary. For hospitalized patients, especially with prolonged hospitalization (6 days or more), the patient or family/patient representative may designate two support people, but only one support person may be present at a time.

II. All support persons must stay in the room (unless otherwise recommended by the healthcare team), be asymptomatic for COVID-19, and not be a suspected or recently confirmed case. Support persons may be screened prior to entering the clinical areas. Support persons must comply with any health facility instructions on personal protective equipment that at minimum include wearing a mask.

III. Additionally, CDPH strongly encourages facilities, including but not limited to skilled nursing facility (SNF), to create ways for residents and patients to have frequent video and phone call visits. If shared devices are used for video calls, facilities should ensure appropriate infection control measures are in place. Daily visitors in the aforementioned criteria are encouraged to facilitate video calls with other “virtual visitors” to ensure patients can visit with any amount of persons of their choosing.

REFERENCES: CDPH All Facilities Letters

DEFINITIONS: N/A

ATTACHMENTS: CDPH AFL 20-38.1 Visitor Limitations Guidance

APPROVAL DATE: N/A

Policy, Procedure and Standards Committee

5/22/20

Patient Safety and Quality Committee

Applicable Administrator, Hospital or Medical Committee

REPLACES: EMR 5040.02 Issue 1, Visitor Limitations Policy

EFFECTIVE: 04/16/20

REVISED: 05/22/20

reviewed: 5/21/20
May 2, 2020

TO: All Facilities

SUBJECT: Visitor Limitations Guidance
(This AFL supersedes AFL 20-38)

All Facilities Letter (AFL) Summary

- This AFL notifies all facilities of new visitor limitation guidelines for pediatric patients, patients in labor and delivery, and patients at end-of-life.
- This AFL clarifies that health facilities may permit a support person to accompany a patient for whom a support person has been determined to be essential to the care of the patient (medically necessary), including patients with physical, intellectual, and/or developmental disabilities and patients with cognitive impairments.

Due to the community spread of Coronavirus Disease 2019 (COVID-19), considerations must be made for the safety of health facility staff and patients, resulting in many health care facilities suspending visitation, except when medically necessary or essential to the care of the patient. The California Department of Public Health (CDPH) recognizes the importance that visitors play in the mental well-being of patients, including pediatric patients, patients in labor and delivery, and patients at end-of-life. CDPH also recognizes the importance of ensuring people with disabilities receive the support they need while hospitalized. CDPH considers visitors an essential part of patient care and recovery.

CDPH has developed recommended visitor guidelines for certain patients to ensure support for their mental health and well-being, while striving to limit the spread of the virus.

Pediatric Patients

- Visitors are essential for the mental health of pediatric patients. CDPH recommends that pediatric patients be allowed one support person.
- In the case of prolonged hospitalization, CDPH recommends two designated support persons for pediatric patients, provided that only one visitor is present at a time.

Labor and Delivery Patients

- The presence of a partner or support person is essential to the mental health of patients who are in labor and delivery. CDPH recommends that one support person be allowed to be present with the patient.

Patients at End-of-Life
Visitors are essential to the mental health of patients who are at end-of-life. For their continued mental health, and well-being, the department recommends that one visitor be allowed to be present with the patient.

Patients with Physical, Intellectual, and/or Developmental Disabilities and Patients Cognitive Impairments

The presence of a support person is essential to patients with physical, intellectual, and/or developmental disabilities and patients with cognitive impairments. CDPH recommends that one support person be allowed to be present with the patient when medically necessary.

For hospitalized patients, especially with prolonged hospitalization, the patient or family/patient representative may designate two support people, but only one support person may be present at a time.

All support persons must stay in the room and be asymptomatic for COVID-19 and not be a suspected or recently confirmed case. Support persons may be screened prior to entering the clinical areas. Support persons must comply with any health facility instructions on personal protective equipment.

Additionally, CDPH strongly encourages facilities, including but not limited to skilled nursing facilities, to create ways for residents and patients to have frequent video and phone call visits. If shared devices are used for video calls facilities should ensure appropriate infection control measures are in place.

Sincerely,

Original signed by Heidi W. Steinecker

Heidi W. Steinecker

Deputy Director

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